Thank you for choosing Inman Audiology for your hearing healthcare needs. We are committed to you and your improved hearing and balance. We also want your experience with us to be a positive and productive one. To that end, we want to take this opportunity to inform our patients and their families. This knowledge will help you be better prepared for your appointment.

Inman Audiology is a participating provider with many insurance carriers. We can assist you in determining whether or not we are a participating provider for your insurance plan.

Insurance coverage is an agreement between you and your insurance carrier. We, as healthcare professionals, just execute that agreement for you. As a result, it is your responsibility to determine whether or not you have out of network benefits (if Inman Audiology is not a participating provider), if you require prior authorization or a referral prior to services being provided or if hearing aids or audiology services are covered through your plan. It is important to gather this information prior to your appointment with us. Inman Audiology cannot submit a claim after a service has been rendered. If you are unsure of your coverage specifics, please bring your member benefits handbook with you to the appointment.

Insurance carriers do not cover, in full, all goods and services. While we verify coverage specifics with your insurance carrier as needed, please understand that these are NOT a guarantee of coverage or payment. There may be situations where your insurance carrier does not cover the specific good or service that you are requesting. Inman Audiology commits to providing you quality, professional hearing healthcare to all its patients, regardless of their circumstances. When required and possible, we will work to offer an item or service that is within the limits of your insurance coverage.

We understand that sometimes you may be running late to your appointment. Unfortunately, we have patients scheduled throughout the day and we may not be able to see you if you arrive more than 15 minutes after your scheduled appointment time. We will try to accommodate you if time allows. Otherwise, we will need for you to come back later in the day if a later appointment is available or reschedule to another date and time.

Payment in full is due at the time the services are provided. You are responsible to pay all out of pocket expenses, such as co-pays, co-insurance and deductibles on the date the services are provided. A;; hearing aid related charges must be paid on the date you take possession of the aid, accessory or supply.

Inman Audiology accepts payment in the form of cash, check, Visa, Mastercard and Discover. We also offer third party payment plans through Care Credit. There will be a $30 fee for all returned checks.

It is important that each patient accepts and meets their financial obligations to this practice. Otherwise, we will be unable to provide care to any of our patients. Inman Audiology reserves the right, following 120 days of the initial invoice date, to forward all outstanding balances to either a third-party collection agency and/or small claims court. I also agree that if it becomes necessary to forward my account to a collection agency, in addition to the amount owed, I will also be responsible for the fee charged by the collection agency. We also reserve the right to discontinue care of services to patients who have not met their financial obligations to us.

I have read and understand Inman audiology Financial Policy. I agree to assign insurance benefits to Inman Audiology whenever necessary.

Signature of patient or authorized representative: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_